

ESTABLISHED IN 1980

Over the years we have moved several times, changed our name and whilst our programs and services may have also changed, responding to the needs of our community is still at the core of what we do.

OUR SERVICES

Ballarat Neighbourhood Centre programs include Adult, Community and Further Education; Our Kitchen Social Enterprise, a workforce development social enterprise; support for jobseekers in the Jobs Victoria Work & Learning Centre; opportunities for volunteers to participate; a range of community services operating from the Centre and we work with local community members to make our neighbourhoods the best places to live.

OUR COMMITMENT

Our courses ensure everyone has access to **QUALITY EDUCATION**, can build skills to get **DECENT WORK** and enjoy in **ECONOMIC GROWTH**. With our community we work together to build a world with **NO POVERTY** and **ZERO HUNGER**, where we can all enjoy **GOOD HEALTH and WELLBEING**. Living in our **SUSTAINABLE CITIES and COMMUNITIES**, we will be kind to the environment taking **CLIMATE ACTION** and leading the way with **RESPONSIBLE CONSUMPTION and PRODUCTION** in our organisation and our programs. We are committed to **GENDER EQUALITY** and **REDUCING INEQUALITIES**, working with other like minded organisations, we promote **PEACE and JUSTICE** through **STRONG INSTITUTIONS** and long-term **PARTNERSHIPS FOR THE GOALS**.



THE GLOBAL GOALS



CONNECT

At the Ballarat Neighbourhood Centre we deliver events and activities to help people connect to each other, to our Centre and to the wider community.

We recognise many people in our community are impacted by loneliness and social isolation especially those people who live alone.

Our goal is to provide activities in a safe, welcoming and inclusive space where everyone has an opportunity to come along, meet a friend and have a good time.

PARTICIPATE

Giving our community a voice on important social issues and creating opportunities for people to participate in their community are key focus areas for Ballarat Neighbourhood Centre.

Working with other local businesses and organisations, we ensure our programs and services are based on asset based community development principles designed to build resilient communities.

Together we achieve great outcomes for each other and the community.

LEARN

Lifelong Learning inspires confidence, builds employability skills, improves literacy and numeracy skills and enhances social inclusion.

As an Adult, Community and Further Education provider, Ballarat Neighbourhood Centre is committed to delivering person centred training designed to meet the needs of our learners.

With over 60 courses, delivered across 8 sites in 4 local government areas, there is a class for everyone.



The **Ballarat Neighbourhood Centre** team look forward to meeting you. Call or message us, drop in, or check out our website for more information: www.ballaratnc.org.au

We're open from Monday to Friday, 8:30am to 5pm (excluding public holidays).

VISIT Ballarat South Community Hub
11 Tuppen Drive, Sebastopol, VIC 3356

WRITE PO Box 540W, Ballarat VIC 3350

CALL 03 5329 3273

EMAIL reception@ballaratnc.org.au

BALLARAT NEIGHBOURHOOD CENTRE

STRATEGIC PLAN

2023 - 2026

OUR PURPOSE

Ballarat Neighbourhood Centre operates for the public benefit of the Ballarat community to improve the lives of some of our most disadvantaged community members.

Central to our role is the provision of opportunities for every individual to be treated fairly and for consideration to be given to their individual needs. By working together with community groups, partners, and individuals, we develop programs, activities, and services which respond to the social, recreational, educational, cultural, and economic needs of the disadvantaged people living in our local neighbourhoods.

In doing this we improve the lives of our community members by advancing adult education and relieving the poverty, distress, or disadvantage of individuals or families in our community caused by long term unemployment, social isolation, poor literacy and numeracy, and discrimination.

In achieving our mission our members and the wider public will benefit from a more connected, educated, and involved community where everyone is valued, included, and empowered.

OUR VISION

resilient connected neighbourhoods

OUR MISSION

to enrich our community by providing opportunities to connect participate and learn

OUR VALUES

we take a person-centred approach to:

equity

creating opportunities with fairness and consideration of each individual's needs

inclusion

embracing diversity in a respectful, safe and welcoming environment

empowerment

enhancing individuals' capacity to have control of their own lives

collaboration

working together to achieve common goals



BALLARAT NEIGHBOURHOOD CENTRE STRATEGIC PLAN 2023 - 2026



KEY GOALS

Over the next four years, the Centre will focus on key goals, guided by our purpose and vision, and consistent with our values. At the core of our work is our focus on building resilient and connected neighbourhoods with programs and services designed to strengthen our most disadvantaged communities and to create opportunities for individuals to have a better future for themselves, their families and the environment.

lifelong learning

Working collaboratively with our learners, we will design programs and services which are learner-centric and create lifelong learning opportunities for everyone in our community.

- Proactive and inclusively designed programs and services
- Active consideration of learner needs will ensure programs are accessible for all learners
- Facilitate community learning through community education initiatives around safety, environment, health and wellbeing.

organisational & financial sustainability

Governed by a robust and fiscally responsible Committee of Management, we will develop a sustainable organisation which remains invested in Our People and Our Brand.

- Invest in our people (CoM, Staff and volunteers)
- Financially responsible with continuous improvement initiatives and diversity of financial streams
- Good Governance and compliance
- Build our brand and marketing
- Consider our environmental impact with responsible consumption and production of resources

connected communities

With our community at the heart of everything we do, we will create a sense of place for our house. Our programs and services will strengthen connections for our members to our house, and to each other.

- Have a strong sense of place in the community
- Community based projects will be designed to facilitate opportunities for individuals to connect
- Provide opportunities for everyone to care and preserve our natural environment

community participation

Collaboration with our members and community groups will embed a culture of trust and deliver a safe environment for active participation.

- Sector leaders advocating for and promoting neighbourhood houses whilst working with our community to identify trends and gaps
- Build a culture of trust and safety by providing leadership and advocacy opportunities for community members to have a voice and to participate in safety, environmental, health, wellbeing and community discussions and actions